



350 Keeler Pkwy
Pueblo, Colorado 81001

Don Guillen
Manager, Quality Assurance Committee
Email: don_guillen@aar.com

Jeff Sowrey
NovaFlex Hose, Inc.
555 Beck Crescent
Ajax, ON L1Z 1C9
jsowrey@flexmaster.com

12/26/2022

QA-13-UFX

Dear Jeff Sowrey,

Subject: AAR M-1003 Quality Assurance Program Approval

A quality system audit was completed at your facility QA Code: UFX on 11/29/2022; results of the audit indicate that your company's quality assurance program has demonstrated compliance to the AAR's Specification for Quality Assurance, commonly referred to as M-1003.

This approval is based on the requirements of M-1003 being adequately documented and applied within your facility. Maintaining this approval is contingent upon continued compliance to the M-1003 requirements. This approval does not constitute a waiver of any inspections, tests, or other requirements of any further agreement you may have with your customers nor does it guarantee acceptance of the articles produced. Please be advised that due to numerous requests as of August 1, 2012, the AAR will now provide instead of a hard copy, an electronic version of your M-1003 Certificate, this certificate is attached for your immediate use.

Certainly, without the support, cooperation, and commitment of companies such as yours, the AAR Quality Assurance Program would not be as successful as it is today. I hope that this certification will be proudly displayed for the benefit of both your employees and visitors to your company. Questions regarding your quality assurance program should be directed to the undersigned.

Sincerely,

Don Guillen
Manager, Quality Assurance Committee